



Office Report Card

To help us serve you better, please complete this assessment of our office.
Return it to us before you leave our office

or fax it to: 205-271-3167

or mail it to us at: OB/GYN Associates of Alabama, P.C.
800 St. Vincent's Drive, Suite 600
Birmingham, AL 35202.

Key: 1 = poor; 2 = satisfactory; 3 = good; 4 = excellent

1. Were you able to get an appointment promptly?	1	2	3	4
2. Was adequate parking available?	1	2	3	4
3. Was our staff courteous?	1	2	3	4
4. Were you seen on time?	1	2	3	4
5. If we were late, was an explanation given?	1	2	3	4
6. Were you comfortable during your treatment?	1	2	3	4
7. Did we answer your questions clearly?	1	2	3	4
8. Did you understand why particular care was recommended?	1	2	3	4
9. Have your phone calls been returned promptly?	1	2	3	4
10. Have you been informed promptly about lab results?	1	2	3	4
11. How well are we responding to your needs?	1	2	3	4
12. Was our office neat and clean?	1	2	3	4
13. How would you rate our magazine selection?	1	2	3	4
14. How do you like our office decor?	1	2	3	4
15. Would you recommend us to your family and friends?	1	2	3	4

As a patient of Dr. _____, I would like to tell him/her

Additional suggestions that might help us serve you better would be appreciated.

Thank you for your cooperation and help.

If you would like a response, please enter your name and phone number below.

You can also complete this online. Visit us at www.obgynAL.com.